

Safety Culture

Innovate - Seeking better practices through continuous improvement

Information - To drive better decision making

Learning - Committed to learn from errors

Reporting - Proactive and positive

Just and Fair - Promote trust



Innovative Culture

Airbus Australia Pacific (Airbus AP) is committed to adapting to changing demands effectively while minimising operational risk. Constantly seeking better practices through the continuous improvement cycle will ensure better flexibility. The maintenance of safe practices will not be compromised as work processes change.

Informed Culture

We will collate, assess and analyse safety data, transforming this data into information that will drive better decision making.

Learning Culture

We are committed to learn from errors. We will make necessary changes and be proactive in our observation and evaluation of our systems and processes. We will constantly seek continuous improvement and the identification of vulnerabilities.

Reporting Culture

Airbus AP actively supports and encourages an atmosphere where all workers report information about hazards or safety concerns. It is recognised that human error will occur and must be managed. Blame and discipline for unintentional error is counterproductive and damaging to our safety culture.

Just and Fair Culture

Our Just and Fair Culture will provide an atmosphere of trust, in which workers are encouraged to provide essential safety information; as well as recognising those workers promoting continued safe work practices, and positive reporting of error capture.

Part of the prevention is based on lessons learned from our daily activities. Any worker who experiences an unsafe event or situation is encouraged to report it systematically and immediately, and we will consider it an opportunity for improvement.

We will focus attention on identifying and addressing the contributing factors (root causes) which led to the event. We will ensure no punitive action is taken against a worker who reports an incident involving human error and participates in the investigation and development of prevention strategies. However, this will not apply to those who have acted in a wilfully negligent manner.

All safety reports are confidential and it is the responsibility of Airbus AP to ensure confidentiality at all stages through the reporting and investigation process.

Andrew Mathewson
Managing Director

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¹ Ref: Extracts "Just & Fair Culture Policy", Airbus Helicopters 2017