



# Safety and Quality Policy

## (Asia Pacific - Australia)

Safety and Quality is a joint commitment to respect and continually improve our processes, rules and standards going beyond regulatory requirements.

We act on any events which may affect Safety or Quality which is at the core of our culture.

The term “Safety and Quality”, as used in this policy, covers all safety and quality elements of aviation (operational), people (occupational), product and environmental sustainability and management.

To support this Policy, all personnel shall adhere to the objectives and procedures contained within the Management Systems.

The Management Systems, developed by Airbus, defines our organisation, as well as accountabilities and responsibilities for the delivery of safety and quality.

In order to mature an integrated and responsive Management System and deliver against this commitment, Airbus has, and will ensure;

- **Safety and quality remains integral to everything we do** and is at the core of our culture.
- **Safety is recognised as the prime consideration for staff, contractors and all interested parties.**
- **Ownership of safety and quality is demonstrated** through visible leadership and accountability at all levels
- **Safety and quality principles are reflected in 100%** of our behaviour, 100% of the time as endorsed by the accountable executive.

Airbus has and will:

- **Provide high quality, safe and environmentally responsible** products and services that meet or exceed the expectations of our customers.
- **Ensure that safety and quality are not compromised** by commercial priorities.
- **Promote economic and environmental sustainability** in everything we do.
- **Strive to prevent work-related injuries** and ill health, aviation incidents and accidents through safe, secure, and healthy working conditions, so far as reasonably practicable, and the provision of products and services that support initial and continued airworthiness requirements.

- **Maintain compliance to all legal and regulatory requirements** as well as conformance to industry standards, including maintenance of applicable ISO certifications and company requirements.
- **Invest in safety and quality** by providing human, physical and financial resources.
- **Document and implement hazard identification and risk management processes** in order to consider and plan to eliminate or mitigate risk, so far as reasonably practicable, and determine opportunities arising from risk identification across our business activities, enabling continuous improvement.
- **Establish and maintain a proactive reporting culture** with a focus on identifying and addressing errors. This will ensure no punitive action is taken against a worker who reports an incident involving human error, and participates in the investigation and development of prevention strategies.
- **Apply human factors principles** and support initial and ongoing human factors training.
- **Comply with the safety and quality standards at all times** including cooperating with the requests of auditors and investigators.
- **Promote open consultation, cooperation, communication and the sharing of knowledge and learning** with stakeholders and other interested parties, including the participation of workers and worker representatives.
- **Set clear and measurable performance indicators, targets and objectives.**
- **Provide, training, education and equipment** and other support to enable the fulfilment of this policy.

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Managing Director  
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Asia Pacific (APAC) means: Airbus entities in the following countries: Australia & New Zealand, Indonesia, Japan, Malaysia, Philippines, Singapore, South Korea, Taiwan, Thailand and Vietnam.

<sup>1</sup> This policy aligns to the Airbus Company OHS Policy (A41) OHS Management System Directive (A1241), Aviation Safety & Quality Policy (POL-010), ICAO Annex 19 and SMS 9859, all applicable regulatory SMS and Part 145 Maintenance Organisation Approvals within APAC, EASA and FAA, ISO 9001:2015, ISO 45001:2018, ISO 14001:2015, AS 9100:2016, and AS 9110:2016.